

OWNER'S INFORMATION & SERVICE BOOK



JAYCO RV DETAILS

RV MODEL	
RV CHASSIS NUMBER	RV VIN
OWNER NAME	DELIVERY & HANDOVER DATE
SELLING DEALERSHIP	SELLING DEALERSHIP SIGNATURE
<input type="checkbox"/> The dealership has provided me/us with a thorough handover of my Jayco RV.	SELLING DEALERSHIP STAMP
<input type="checkbox"/> The dealership has discussed the importance of annual servicing and explained the warranty terms and conditions detailed in this book.	
OWNER NAME & SIGNATURE	

CONGRATULATIONS & WELCOME TO THE JAYCO COMMUNITY!



Thank you for purchasing a Jayco Recreational Vehicle (RV). Your Jayco has been carefully designed, engineered, and manufactured for your enjoyment and safe travel journeys.

Holidays in a Jayco RV inspire relaxation, exploration, adventure and time with family and friends. We wish you many years of enjoyment and pleasure in your new Jayco RV.

We recommend you carefully read this handbook as it provides useful information about the operation and care of your RV. We also recommend you read all other supplementary books and materials provided with your RV.

This handbook is divided into the following sections:

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This handbook uses QR codes as an additional aid to guide you through information regarding your RV. These QR codes are dispersed throughout this handbook depending on the subject item.

Shortly after delivery of your Jayco, we recommend you take the time to check all internal and external fixtures and promptly report any query to your selling Jayco dealership.

INTRODUCTION

Our goal is to help you secure the most enjoyment from your Jayco RV. This handbook is designed to create a better understanding of the operation, capability, care and maintenance of your RV and the warranty terms and conditions.

Whether you are an experienced RV owner or new to the RV experience, you will benefit from the information contained in this handbook. We recommend keeping this handbook in your RV for handy reference.

Used within recommended guidelines, your Jayco will provide you with years and kilometres of trouble free holiday travel. Your RV's first service, at the first 1000kms or 3 months after an initial running-in period, is an ideal time for any minor adjustments to components and fittings as well as an opportunity for your Jayco dealership to answer any questions you may have.

We recommend subsequent servicing of your Jayco RV every 10,000kms or at 12 month intervals. This will ensure your RV is maintained at a maximum maintenance and performance level whilst also protecting your investment in a Jayco RV. Any questions you may have which are not covered in this manual can be referred to an authorised Jayco dealership for assistance.

We recommend that all servicing of your Jayco RV is undertaken by a Jayco dealership or authorised Jayco repairer. All Jayco repairers receive updated information about our product range, including guidelines on servicing practices and repair instructions. Investing in our service and repair network ensures your RV is being serviced fully and appropriately by a suitably skilled and qualified agent.

Please note that Jayco does not support, authorise or provide advice on any modifications and alterations to your RV. Similarly, we do not support modifications which interrupt the original manufacturing specifications. Please be aware that any such alterations and/or modifications may affect your warranty and the RV's compliance to applicable laws and regulations for habitation and safe road travel.

Included in your RV is a Jayco Owner's pack which contains additional information about individual components in your RV. Please note that appliances and some components fitted to your RV are warranted separately by individual manufacturers or suppliers. If you require further information about the individual components or appliances, please contact a Jayco dealership for further advice.

Alternatively you can access the separate manuals online via the following QR code. However please note that not all manufacturers provide operational manuals.



JAYCO AFTERSALES CUSTOMER CARE

Jayco is committed to growing our customer relationships by providing excellent post sale customer service. Your confidence and satisfaction in our products and services assures our continued success as an Australian manufacturer.

In addition, our relationship with our extensive dealer and repairer network ensures our customers remain connected to the Jayco customer service support system. Your authorised Jayco dealer or repair agent will assist by providing servicing and maintenance, a selection of retail options and advice concerning the operation of your Jayco RV.

Most queries about your RV can be resolved by your dealership or authorised repair agent and if required, the dealer or agent will seek advice from Jayco. For additional assistance you can also contact our Aftersales Customer Relations team as follows:

Telephone: (03) 8792 2136
Email: info@jayco.com.au

Toll Free: 1800 331 601
Website: www.jayco.com.au

JAYCO ASSIST AUSTRALIA

Jayco Assist Australia is a support service for emergencies whilst travelling and is currently only available in Australia. For more information about Jayco Assist Australia, please use the QR code below. Alternatively, you can refer to our website www.jayco.com.au and select the Own tab.



For New Zealand Jayco RV owners, please talk to your selling dealership or insurer about roadside assist options.

INSURANCE

We recommend you insure your Jayco RV and take care to seek out an insurance cover which will best suit your personal circumstances. It is also important to protect yourself and others with insurance for personal liability, theft, collision, accidental and property damage etc. Your Jayco dealer can assist you in obtaining specialised caravan insurance.



FURTHER INFORMATION

For further information about your RV or any of the above, please continue reading this handbook.

A note about this handbook:

The information in this handbook was accurate at the time of publication reflecting current information and technology. However, as products continually improve with parts and components upgraded, some item descriptions may differ to your RV. In these instances, please contact a Jayco dealership for further information about the operation and care of your RV.

RV IDENTIFICATION

VIN

The Vehicle Identification Number (VIN) is the primary vehicle identifier for your Jayco RV. It is laser printed near the hitch of the chassis A-frame.

CHASSIS NUMBER

The chassis number is welded prominently on the chassis A-frame. The chassis number comprises letter(s) from the alphabet (which normally identifies the year of manufacture) followed by 4-5 numerical digits.

The chassis number is Jayco's primary identifier for our records management and warranty. Whenever you make an inquiry with us about your RV or present your RV for servicing or repairs, you will be asked for the chassis number.

VIN COMPLIANCE PLATE

The VIN Compliance Plate is normally found in the entrance doorway of your RV and resembles a small plaque. It includes information about the RV's tare weight, tow ball weight, tyre size and pressures, ATM (Aggregate Trailer Mass) and GTM (Gross Trailer Mass) as well as tow ball weight.

For easy reference, your dealership will have included these details on the inside cover of this owner's handbook.

CHANGE OF OWNERSHIP

If your name or address has changed or you are the new owner of a Jayco RV, please contact us at info@jayco.com.au to update the ownership details and provided documentary evidence of your acquired ownership of the RV.

This will enable us to keep our RV ownership records updated and contact you with any important product or safety updates concerning your RV.

RV HANDOVER



Buying a new RV is always very exciting but it can also be overwhelming when faced with all the operational features. To ensure you develop a sound understanding of your new RV, your Jayco dealership will take the time to explain the operation of your RV during a “handover”. All Jayco dealerships are fully acquainted with Jayco RVs and are well equipped to answer any of your questions.

This section lists the items your dealership will run through with you.

TOWING & CHASSIS OPERATION

- Hitching and connecting chains
- ESC operation and fault lights (if fitted)
- Tow Secure system (if fitted)
- Operation of the corner steadies
- Location and operation of the Jack points and jack
- Understanding of the VIN plate and towing weights & maximum loads carry capacity

MAJOR APPLIANCES (WHERE APPLICABLE)

- Operation of HWS on Gas and 240v
- Operation of cooker on Gas and 240v
- Operation of Fridge on Gas, 240v and 12v
- Operation of microwave
- Operation of the air conditioner
- Operation of the Gas Heater
- Operation of the stereo system
- Operation of the TV and TV points
- Operation of the wind-up antenna
- Operation of the range hood
- Satellite Dish (if fitted)
- Washing Machine

PLUMBING SYSTEM (WHERE APPLICABLE)

- Connecting main pressure hose to the RV
- Operation of the 12v Pump
- Operation of water tanks – filling & emptying
- Operation of the toilet system and appropriate chemicals
- Operation of water tanks

12V ELECTRICAL (WHERE APPLICABLE)

- Operation of the 12v Control panel / screen
- Operation of the charging system
- Understanding of the Solar Panel and regulator
- Operation of the lighting system

MODEL SPECIFIC AREAS (WHERE APPLICABLE)

- Awning operation and operation during wet and windy conditions
- Operation of the winch wind up system and complete set up of the Camper trailer
- Operation of the Slide Out system
- Operation and complete set up of the Pop Top Roof
- Operation and complete set up of the Expanda Bed
- Operation and complete set up of the Electrical Bed
- Setting up of the bed converter

FURNITURE

- Operation of the internal door locking buttons prior to travel
- Operation of table & folding beds

MISCELLANEOUS

- Operation of windows and blinds
- Operation of roof hatches
- Explanation of the keys provided
- Jayco Owners Information and Service Book explained
- Jayco Assist explained
- Third Party warranty explained
- Awareness of the external surroundings when operating
- Servicing Requirements - first service and annual servicing
- The importance of maintaining external sealants

PROTECTING YOUR JAYCO RV



Your Jayco RV is an asset and a significant investment which with regular servicing together with care and preventative maintenance you will be able to enjoy for many years.

REGULARLY SERVICING YOUR RV

All RVs need regular servicing to ensure they remain in the best condition so you can enjoy many years of touring and enjoyment in your chosen Jayco RV. We recommend regular servicing together with ongoing care and maintenance to ensure your Jayco RV remains operational and safe.

Your Jayco dealership is equipped with a full Service Centre available for all your RV servicing needs. Along with servicing, your Jayco Service Centre can assist you with repairs, advice and accessories. In addition to our Jayco dealerships, we also have a national network of Jayco authorised repair agents available for your RV service and maintenance needs.

Please refer to Service Schedules section of this handbook for more information and guidance about regularly servicing your Jayco RV.

WARRANTY

Regular servicing of your RV with a Jayco authorised repairer will also ensure a streamlined process for any warranty related requirements. Regular servicing and regular maintenance of your RV is an important factor in the short and long term care of your RV.

Please read the Warranty Terms & Conditions in this handbook and note that issues which arise out of failure to regularly service, care for and maintain your RV may not be covered under our warranty.

YOUR JAYCO SUPPORT NETWORK

Jayco dealerships and Jayco authorised repairers are located throughout Australia and New Zealand. They are the team best equipped to undertake servicing, maintenance and repairs to your Jayco RV.

All Jayco authorised repairers (dealerships and repair agents) have the skills and knowledge to diagnose and repair Jayco RVs. They are equipped with up to date information and technology about Jayco RVs which makes them the best repair professionals to look after your RV. Jayco authorised repairers also have access to and use Jayco approved parts for all servicing and repairs.

With over 100 authorised repair agents, including Jayco dealerships nation-wide, our support network is industry leading.

A full list of all Jayco repair agents can be found on our website at the “Ownership” tab of www.jayco.com.au. Alternatively please use the QR code below to connect to our list of Jayco repair agents. *



If you find yourself in a location without a Jayco authorised repairer, please contact Jayco Customer Relations on (03) 8792 2136 / toll free 1800 331 601 or Jayco Assist Australia on 1300 772 153. Please note Jayco may not reimburse costs incurred from services by a non authorised Jayco repairer without prior approval.

* Whilst we continue to review and grow our repairer network, we cannot guarantee a Jayco authorised repairer within a convenient distance to all Jayco RV owners.

GETTING STARTED

This section is designed to help prepare you for towing your Jayco RV. Please read through the listed items carefully and if you have any questions please speak with your dealership.

RV INTERNAL

1	A few days before departure, ensure habitation batteries are fully charged.	2	At least 24 hours prior to departure, cool down fridge via 240V or gas supply.
3	Check roof hatches and windows are closed fully and all locks engaged.	4	Check fire extinguisher gauge is in Green zone. (Recommend annual checks by a registered fire service.)
5	Check the smoke alarm operation.	6	All cupboard doors and drawers properly closed and locks engaged.
7	Refrigerator packed securely and door locked. If applicable select 12V setting.	8	Check loose items in cupboards are secured for minimal movement. We recommend using a non slip matting in cupboards.
9	Loose and heavy items placed in secure and immovable positions or on floor over the axle or slightly forward of axle (pillows can be useful for packing and securing).	10	Gas stove and/or oven knobs turned to off position.
11	Remove the cooking plate from the microwave oven & store securely.	12	Sliding/concertina doors are secured with designated lock or straps.
13	Detachable shower heads should be wrapped in a towel and carefully placed inside the shower.	14	Fold down beds in closed position and locked securely.
15	Check that lights on brake safe unit (if fitted) are green (fully charged and active) and yellow (charging from the vehicle).		

RV EXTERNAL

1	Gas bottle turned off.	2	Corner stabilisers up.
3	Electric extension lead out and secured.	4	Sullage bucket or hose disconnected.
5	Mains pressure hose disconnected.	6	External trunk doors and storage boot locked.
7	Check that slide-out and awnings are closed before connecting to 12 Pin Plug.	8	Check tyre pressure matches VIN plate and adjust for road conditions (especially if travelling off bitumen).
9	Check wheel nuts & secure if loose.	10	Check wheel nut torque. (The correct wheel nut torque for alloy rims is 150Nm.)
11	Check tyre wear. If uneven tyre wear is noted, please contact your dealership.	12	When hitching van to tow vehicle, check that safety catch is operating and attach safety chains.
13	Plug in 12V trailer power point and any other towing components eg. Anderson plug, driving cameras, checking all components and lights are working correctly.	14	When trailer plug is connected and car ignition is on, the sway control display on the A-frame lights green to show active.
15	Attach break-away pull cord (if applicable) to secure part of towbar and car chassis.	16	Release van's handbrake and remove chocks from wheels.
17	Remove Jockey wheel.	18	Check controls on electric brakes, listen for hum in drums.
19	Fit and adjust towing mirrors.	20	Raise the step on van and ensure it is fully retracted.

21	Lock and secure main door, boot lid and all locker doors.	22	Lock and secure window stone-shields.
23	Two or more water tanks: close valves between them during towing and re-open when on site.	24	Slide Out: ensure slide out is fully retracted.
25	Awnings: ensure awnings are retracted closed and stowed securely.	26	Pull out beds: ensure all pull out beds are retracted and in closed position locked securely.
27	Antennas: packed down and securely stowed.	28	For campers and pop tops, roof should be lowered carefully and locked down securely at each corner using the roof clips.
29	All items such as bikes, secured and checked before travelling.		

Please note: while the van is connected to the car via the trailer plug, the slide out, electric awning and fridge gas operation (if applicable and when in auto mode) are isolated. This is a safety feature to prevent the following:

- (a) stops the slide-out and electric awning from being operated until the car and caravan are disconnected; and
- (b) prevents the fridge from changing over to gas mode when operating in ESC mode.

PASSENGER SAFETY

At all times during towing a RV, all passengers must be seated inside the tow vehicle with the appropriate seat belts and safety seats (for children) in accordance with legal requirements.

Passengers must not be inside an RV during driving and towing.

DRIVING & TOWING GUIDE



The following section is designed to provide information to assist and towing your Jayco RV safely and optimise mechanical performance.

TOWING WEIGHTS

Your RV has defined weights which guide the maximum allowable weight for towing within the parameters of safety and associated compliances. The following is a guide to common abbreviations used to describe allowable weights.

Tare Mass:	Overall weight of the RV verified on the weigh bridge at time of manufacture.
Tow Ball Mass:	Weight imposed on the tow vehicle's tow ball by the RV's coupling.
GVM:	Weight of loaded motor vehicle as a measure under all wheels.
ATM:	Weight of the RV fully loaded when uncoupled from the tow vehicle and sitting on the jockey wheel.
GTM:	Weight of the RV fully loaded when it is coupled to the tow vehicle and maximum load on tyres.
GCM:	Weight of the RV and the tow vehicle fully loaded including 100% of the payload.
Payload:	The carrying tow weight allowable in the RV after the Tare measure.

WEIGHT DISTRIBUTION

Please ensure you fully understand the complete weighting measure of your Jayco RV and only tow the maximum allowable tow weight for your van.

Please also take into consideration any changes to the weight of the RV if you fit additional items and parts to your RV.

When towing your RV, make sure that the RV is sitting in a level position straight behind the tow vehicle. This will support balanced tyre wear.

RVs should be level for driving and should not have the back down and the front up or vice versa – this is indicative of an uneven weight distribution on the axle which should be addressed by re-distributing the weight being carried within the RV.

If you are having difficulty achieving equal level of both the RV and the tow vehicle, one of the following may be the cause:

1. **Incorrect ball height.**
2. **Uneven loading of items in van.**
3. **Lack of proper towing equipment.**
4. **Incompatibility between the van and tow vehicle.**

To check for correct ball height, measure from the ground to the bottom of the coupling. Compare this measurement with the height of the tow ball on the towing vehicle. These two measurements should be the same, plus or minus 20mm. If this is not the case, the ball mount or tongue may need to be adjusted or altered.

The loading of a caravan can be checked by weighing the front of the caravan, known as the ball weight. The ball weight should be between 8% to 15% of the loaded weight of the van but this is a guide only. Some packed items may need to be moved to achieve the ideal weight.



BALL WEIGHT AND LEVEL RIDES

When a towable RV is hitched to a tow vehicle, it places additional weight on the rear of the tow vehicle. Even when the rear drops very little, weight is relieved from the front wheels. When weight is relieved from the front wheels, the braking and steering (and wheel traction on front wheel drive vehicles) can be affected. To overcome this, weight distribution bars commonly known as level rides, can be fitted. Correctly fitted level rides will ensure the tow vehicle and caravan are level and towed safely.

Please note that not all tow vehicle manufacturers approve fitting level rides and loading levelling bars. Some vehicle manufacturers specifically state not to fit them. Always refer to the owner's manual of the tow vehicle for additional information and advice.

SPECIAL NOTE – OVERLOADING YOUR JAYCO

The suspension system on your new Jayco RV has been designed to carry a specific weight. Please ensure you are aware of the ATM to avoid overloading your RV.

It is recommended that after loading your RV including full gas cylinder(s) and water tank(s), that you take it to a local public weighbridge to ensure a safe loaded weight.

Fitting additional storage items like tool boxes, after purchase, is not recommended as these can interfere with the allowable weight settings.

Following the above weight guides is very important to ensure safety, compliance with road traffic regulations and your Jayco warranty.

Also, please ensure you do not exceed the towing limits stipulated by your tow vehicle manufacturer.

Failure to adhere to the allowable weight for your RV and towing vehicle, may result in damage which will not be covered for repairs under warranty or your insurance. More seriously, overloading can cause a road accident. We recommend that if you cannot determine the weight of your personal payload, that you arrange to have your RV weighed at a weighbridge with all personal items included together with water tanks full and gas cylinders full.

ON THE ROAD

The primary objective of owning an RV is to travel and enjoy relaxing holidays. Learning to operate your RV prior to your first trip is important to ensure you are driving confidently and safely.

The first time you tow or drive your RV, spend an hour or so driving cautiously around quiet roads. A new sub-division or low density low traffic area is ideal. Build your confidence by getting the feel of your RV and the differences you note when comparing standard passenger vehicle driving. If you are still concerned about braking after some practice, it is advisable to have the RV brakes checked by your dealer.

Various driving and RV organisations offer introductory courses for new RV owners. For more information, ask your local dealer.

Please always remember to drive the legal speed limit and take note when crossing state borders as the speed limits may differ from state to state. Driving above the legal speed limit or excessive speed can risk the safety of passengers and vehicles.

Keeping to the left when driving, avoiding potholes and rough edges and allowing others to pass when the road is wide enough is always advisable. Sudden or violent swerving is dangerous and it is far better to ease your RV slowly out of a tricky situation to avoid losing control of the tow vehicle and the RV.

Extra consideration is required when driving in wet conditions involving longer braking distances and slower cornering speeds.

TURNING & OVERTAKING

Remember to take care when turning or overtaking being aware of the combined vehicle's extra length when manoeuvring in traffic.

With caravans and campers, the wheels do not exactly follow the tow vehicle wheels, cutting corners slightly on the turn. A towable RV will take a smaller but sharper curve than the tow vehicle. Always allow a bit more length than you need when pulling back into the left after overtaking.

As your RV may be wider than your tow vehicle, you must allow for this when overtaking or pulling to the side of the road or entering gateways. When turning corners travel further forward in a straight line before turning to give your RV plenty of room to negotiate the corner.

When passing cyclists, remember they will be unaware that you are towing an RV and may swing outwards slightly when your tow vehicle has passed. Remember to give cyclists plenty of room to become aware of your RV.

REVERSING

Reversing into a tight spot is quite straight forward. Even with reversing cameras, the easiest guide is to turn the tow vehicle wheels in the opposite direction to the turn. This will push your RV in the desired direction.

Place your hands at the bottom of the steering wheel then turn in the direction you want the RV to go, left (clockwise) or right (anti-clockwise). Begin straightening the wheel just before the unit reaches the full reversing position you require.

If you over-steer whilst practicing and reach too sharp an angle with the van, pull forward and start again. It is simpler than trying to correct with an opposite lock.

Another option preferred by some RV owners is to uncouple the towable RV and physically push it into a tight spot by hand.

It's a good idea to practice turns in wide open spaces at first (a vacant shopping centre car park is ideal). The more you practice, the more confident you will be when parking the RV at your holiday destination.

SET UP & OPERATION



The following section provides information about some of the basic set up and operations of differing components of your RV. Please note that as our RV models differ, not everything is covered in this section or this handbook. We recommend you also review the separate manuals for items like the fridge, microwave, washing machine, WIFI, Battery Management System etc.

You can also refer to our website www.jayco.com.au for more information about using your RV. The Explore section of the website includes several tab headings with valuable information for the RV owner.

PREPARATION ON ARRIVAL AT DESTINATION

- Check site is level and assess best position for parking RV.
- Position RV to selected site.
- Make sure there are no overhead branches which may interfere with set up.
- Make sure the ground underneath is clear of any natural pests that may disrupt comfort.
- Apply handbrake to RV and/or place chocks under caravan wheels.
- Unplug power lead between tow vehicle and RV.

UN-HITCHING AND SET UP OF ALL TOWABLE RVS

- Make sure the hand brake is on before unhitching your van from the vehicle.
- Fit the jockey wheel in place to ensure RV is level.
- Remove the tow plug from the tow vehicle and wind the jockey wheel up or down until the van is level.
- Un-hook both safety chains and the tow secure if applicable to your van.
- Raise draw bar to clear tow ball by using jockey wheel.
- Drive vehicle forward to clear from tow ball.

STABILISING YOUR RV WITH THE CORNER STEADIES

- Insert the handle in position to the corner steady and rotate in an clockwise direction until the corner steady rests on the ground.
- Repeat this on all 4 corner steadies to stabilise the RV.
- Please note the stabiliser legs are just for stabilising the van and not to lift your van.

CAMPER ROOF

- Remove all items from roof rack (if applicable)
- Unlatch the external roof clips at each corner of the camper (never try to raise roof with any latches connected or items on the roof).
- Insert the winding handle into position and wind in a clockwise direction and continue to raise the roof until the height gage cable is nearly tight.
- To close camper roof, wind down the roof gradually and check that tent is not overhanging as it comes down. Continue to check and gently push tent into camper as the roof is lowered.

CAMPER DOOR

- Ensure the bottom door is closed before unfolding the top door from the roof.
- Unclip the door and allow it to drop so you can align the pins into the locating holes
- Lock at the top of the door using the hinges.
- Connect the top section of the door to the bottom using the latch.
- Fit both the inner and outer seal to the door.
- To pack up the camper door, reverse the opening procedure.

BED ENDS (RVS WITH PULL-OUT BEDS)

- Once the roof is fully upright, pull out the bed end until it stops (do not push the bed in or out without the roof all the way up as it can cause tent damage).
- Fit both roof safety support bars into position.
- Fit the bed end support bar into the brackets on the chassis and under the bed end frame. (Do not place any weight on the bed until the above steps have been completed).
- Fit the canvas around the bed.
- Go inside the van and fit the internal tent support bars over the bed ends and slide into the locking slot.
- Fit the external covers around the rising arms.
- Attach the canvas around the outside of the bed ends by using the Velcro material.
- To pack down the bed ends, reverse the opening procedure.

POP TOP ROOF

- Leave the main door open to avoid a vacuum effect when raising the roof.
- Unlatch the 4 external roof clips that secure the pop top roof.
- Release the break lever of the awning from the close to open position.
- Release the awning 1 metre.
- Enter the van and push the easy lift arm closest to the door first.
- Rotate the silver latch to secure the easy lift arm carefully into place.
- Repeat this on the other side.
- To collapse the pop top roof, reverse the opening procedure and take care to lower roof as evenly as possible.
- Please note that using a Pop Top caravan without lifting the roof will restrict ventilation which can cause an increase in natural condensation.

PULL OUT STEP

- The pull out step is located under the main door.
- Simply pull out the step and ensure it is in the “locked out” position.

Important: When entering and exiting your RV please take care to place feet well within the step area and take extra care if carrying bulky or heavy items.

CONNECTING TO 240V POWER

- When connecting to 240V power supply, please ensure you used a 15amp power cord or suitable adaptor. (AMP-Fibian Adapter)
- Ensure power lead is not damaged before connecting to van. (No exposed wires.)
- Ensure lead is connected to inlet tight as loose connection can cause the circuit breaker to trip.
- Ensure lead is not in sitting in or submerged in water.
- If there is no power inside van, check the circuit breaker on van and connected source.

CONNECTING TO 12V POWER

- Ensure battery(s) are fully charged.
- Check battery terminal connections are not loose.
- Check cables are not damaged.
- Turn on the power isolation switch
- Check transformer fuses are not blown. (A blue light will illuminate above the fuse if this has occurred.)

AWNING - MANUAL OPERATION

- Undo the 4 clips and flip the awning lock to the “Open” position.
- Release the break lever on the top of the awning from the close to open position and loosen the black lock off from behind the arm.
- Grip the black strap and walk the awning until it is completely out.
- Slide the arms to the top of the pole and ensure it is secure.
- Extend the entire arm and secure by clipping the handle into one of the designated holes.
- Tighten the black lock in the arm.
- Complete the above steps on the other side of the awning.
- Where the awning leg is connected to the van, push in the lever and slide the leg out.
- Swing the leg down to the ground and choose your desired height.
- Complete on the other side of the awning.
- To retract the awning, reverse the opening procedure.

Note: Ensure awning is retracted during wet and windy weather conditions to prevent accidental damage. RV awnings are designed and constructed as sun shelters not as rain shelters.

AWNING – ELECTRIC OPERATION

- Ensure a clear space ahead of awning.
- Ensure RV is disconnected from tow vehicle and awning isolation switch is turned on.
- Ensure battery isolation switch is turned on inside the RV.
- Press and release extend switch inside the RV to extend awning.
- To stop the awning into position, press the extend switch again.
- To retract the awning, press and release Retract switch.
- Some awnings can be controlled by via a mobile phone app.

Note: Ensure awning is retracted during wet and windy conditions to prevent accidental damage. RV awnings are designed and constructed as sun-shade shelters only.

SLIDE OUT

- Ensure the vehicle's trailer plug is disconnected from the van.
- Ensure corner steadies are positioned into place.
- Ensure battery isolation switch is turned on.
- Press and hold the "Out" switch until the slide out is fully extended (you can hear the operating motors stop).
- When packing up, press and hold the "In" switch to fully retract the slide out.

Important: The slide out can only be used either fully open or fully closed (for towing). Do not open the slide out part of the way and then close from this point as this will likely interfere with the electronics and may result in a failure of the mechanism.

CONNECTING WATER TANKS TO MAINS WATER SUPPLY

- The water tank fillers are located on either side of the hose connection, fill as required.
- To connect your van to the mains water supply, connect the external hose to the hose connection.

FILLING WATER TANKS

All Jayco RVs are fitted with a single, double or triple water filler. This will vary depending on your RV model.

Water tanks can be filled using a normal garden hose attached to an outdoor tap. For more information and demonstration, please use the following QR Code and search for appropriate video demonstration.



SOLAR PANELS (FITTED TO YOUR RV)

When using your RV, 240-volt power is the primary power source for charging batteries. When a solar system is optioned to your RV and you are relying on solar power instead of 240V power, the rate of battery charge does fluctuate depending on weather conditions combined with usage of stored power.

Your RV is fitted with features and options which draw on power, some more than others. Depending on the rate of usage, power drawn from the batteries may deplete at a rate above the solar panel's capacity to recharge. For optimum use of your solar panel, please observe the following:

- Position your RV so that the solar panels are not blocked from the sun.
- Take care to note any shade over your RV during the day (and adjust accordingly).
- Regularly check your RV's control panel for Input and Output rates.

Please note that power derived from solar panels can fluctuate. We recommend contingency measures for additional power especially when free camping or camping off-grid.

HOW TO GUIDES

For further information on operation of your RV and the operation of some of the fitted options, please use the following QR code and select the appropriate How To video selection.



CARE & MAINTENANCE

This section provides important information and advice about the ongoing care of your RV to ensure it is well maintained as well as reducing any risk of damage. We recommend you read each item carefully to better understand the appropriate care of your Jayco RV.

ELECTRICAL CARE & SAFETY

240V Electrical System

The 240V electrical system has been fitted according to AS/NZS 3001.2:2022. Changes or modifications should not be made to the electrical system and any desired modifications should be managed by a certified licensed electrician.

Please note that aftermarket modifications and changes to the RV's electrical system may render the electrical system unsafe and may also negate warranty considerations.

Please use the following QR code for electrical schematics for RVs manufactured from 18 November 2023.



240V 15 Ampere Power Cord

This item must be a certified power cord and must not be tampered with. In addition, it should be inspected at least annually by a licenced electrician to ensure it is free from damage and no connections within the plug or socket ends have become loose. Under no circumstances should the lead be adapted to a 10-ampere power outlet unless using a 15 to 10 Amp adaptor with a 55 IP rating.

Since 1 January 1999, earth leakage circuit breakers have been installed as standard equipment. A 15AMP extension lead including an earth circuit is also required.

Wiring

We do not recommend altering the wiring in your RV. However, some RV owners prefer to make some changes to suit their personal preferences. Alterations to the 240V electrical wiring should only be performed by a certified licenced electrical contractor. We always recommend consulting with a certified and licenced electrician for any wiring changes.

If experiencing any 12V issues, please refer to your Jayco dealership or consult with an automotive electrician (qualified and licenced) to diagnose and recommend solutions and repair. Please note that Jayco can only provide limited information to help diagnose or resolve 12V issues.

Information about Jayco Towing Requirements and a diagram of the standard Tow 12-pin requirements and plug can be accessed by using the following QR code.



Battery Management System (BMS)

The electronic BMS installed in your RV is the heart of the DC electrical system. The BMS will automatically charge the RV battery if an external power source is connected (240V, Solar, or towing vehicle).

The BMS power converter is fitted with an in-built fan which is thermostatically controlled. Turning the power off to the BMS will not harm your RV.

If a short develops in the electrical system, contact your authorised Jayco dealer or service agent. For further information please refer to the operation manual supplied with your RV or use the following QR code to link you to the manual.



Surge Protection

When travelling and camping, power surges can occur. To protect your power converter a Surge Protection Adapter has been fitted to the appropriate power inlet.

This device has a red light indicating that it is in use. If this red light is not on, the surge protection has probably absorbed a very large surge and has become inoperative. In these circumstances the Surge Protection Adapter will need to be replaced.



DC Fuses

The fuses used are automotive blade type which can be located on the body of the Battery Management System (BMS).

Inverters

When using inverters to power 240V appliances (especially air-conditioners, fridges and HWS), please be aware that your battery charge via the inverter is significantly higher and can drain the battery in a shorter period.

RV HABITATION BATTERIES

Depending on your Jayco model RV, you will have either a Deep Cycle GEL type (AGM) battery or a Lithium battery fitted to your RV.

AGM Batteries

The Deep Cycle GEL AGM battery is fully sealed. The maintenance required is to occasionally check the terminals for corrosion and tightness. If your RV has been fitted with a GEL type battery, do not fit any other type of battery without first consulting a certified licensed electrician.

The only way to damage the battery is by overcharging or over discharging. The upper voltage limit for the Deep Cycle battery is 14.8 volts. The standard Jayco charge system is limited to 14.4 volts and will not overcharge the battery.

The optional Jayco solar systems are also regulated and will not overcharge the battery. If for any reason another type of charger is used, ensure the voltage does not exceed 14.4 volts.

If the battery is being overcharged it will emit a smell similar to rotten eggs. If this happens stop the charging processes immediately and consult a dealer or repair agent.

The battery should not be discharged below 10 volts. The standard Jayco charge system has a low voltage cut out which is set at 10.5 volts.

Habitat batteries installed by Jayco include an isolating switch. This is always turned on when the caravan is in use but must be turned off if the caravan is stored for any length of time.

AGM Batteries Storage

If the RV is left unused or in storage for a period of time, it is strongly recommended to keep the battery charged to avoid batteries going flat. You can charge the batteries periodically (every 4-6 weeks for 24 hours) by turning the isolating switch on and connecting to 240 Volt power. Please note, this can only be done if the charge is at 10.5 and not lower.

AGM/GEL batteries should not be discharged below 50%.

Alternative options include leaving your caravan plugged into 240 volt power with battery isolation switch turned on whilst in storage or remove the battery / batteries from the RV and keep charged by using a portable battery charger.

We recommend checking and charging the battery before each trip.

Lithium Batteries

Lithium batteries have a higher depth of discharge and higher duty cycle than an AGM battery. The lithium battery also has an internal management system monitoring the voltage discharge and temperature of the battery's cells.

Lithium Battery Storage

Lithium batteries will self-discharge even in storage when isolated from all loads and may eventually shut off if left unattended for too long. Please note that if left to discharge to less than 10%, the lithium battery cannot be recharged and has expired beyond recovery.

As a preventative measure, always make sure lithium batteries have sufficient charge before storing. One option for longer term storage is to keep the battery connected to a charge source. Prior to connecting to a charge source (for storage) ensure the battery is charged to at least 90%. If using a charger to charge a lithium battery, please ensure it is a lithium specific charger.

Whilst on charge, it is still important to regularly check the state of the battery and charges to ensure sufficient charge and a healthy condition.

GAS SAFETY, CARE & CONSUMER INSTRUCTIONS

Read all supplied manufacturers printed material and instructions for each appliance before operating. Always ensure appliances are operated as per printed instructions. The following provides some basic advice on operating gas appliances.

- (a) Close appliance valves before opening cylinder valve.
- (b) Where readily accessible check connections at the appliances, regulators, hoses and cylinders periodically for leaks with soapy water, or its equivalent. This should be done every time a cylinder is changed over or at least annually.

CAUTION — the ammonia present in some soaps and detergents can react with brass fittings and cause such fittings to crack after a short period of time. Therefore, caution should be exercised when using soap solutions on brass fittings and all connections should be rinsed thoroughly with fresh water as soon as possible after the application of the soap solution.

- (c) Never use a match or flame when checking leaks.
- (d) Close cylinder valve when appliances are not in use or while refuelling is in progress.
- (e) Never use cooking appliances for comfort heating.
- (f) In the event of fire, immediately close any gas cylinder valve if safe to do so.
- (g) Ensure valve is closed to prevent the unintended release of gas from a cylinder. The cylinder valve should be protected from the entry of dirt or debris.
- (h) All additions or alterations to the LP Gas system must be performed by an authorised person.
- (i) Appliances should not be altered without the authorization of the manufacturer.
- (j) Check all permanent ventilators, flues and vents regularly to ensure they are clear, open and unrestricted.
- (k) In the event of an accidental gas leak, close cylinder valve and ventilate the area using a safe method until the air is clear.
- (l) Test and maintain gas or carbon monoxide detection systems to the manufacturer's instructions.
- (m) Orient cylinders installed on a caravan drawbar so that the cylinder relief valves of both cylinders discharge away from both the caravan and the towing vehicle. Ideal safety position is to point on the diagonal from the A-frame's centre and 45° from the front wall of the caravan.
- (n) We recommend regular inspection of gas cylinders by an authorised person.

Gas Bottle and Regulator

LPG is readily available throughout Australia and New Zealand but please ensure you use a compatible gas bottle. For example do not use Swap N Go gas bottles as these are not compatible and have differing compliances.

Please handle your LPG bottles with care. Always have your gas cylinder valve closed when travelling or not in use. The main valve on the LPG container should be tightened by hand only using caution not to over tighten.



Your gas regulator is factory preset, and we advise against resetting the gas regulator yourself, recommending that you request an authorised service provider to make any adjustments to the regulator.

Important: RV gas cylinders should only be refilled with LIQUID PROPANE GAS. Never refill a RV gas cylinder with auto gas. Auto gas is a mixture of gases formulated for cars and has differing burning qualities which could be a health hazard.

WARNING: If you smell gas, please do the following.

1. Extinguish all open flames, pilot lights and smoking materials.
2. Keep bystanders away.
3. Do not touch electrical switches.
4. Shut off the gas supply at the cylinder valve.
5. Open doors and other ventilating openings.
6. Leave the area until the odour clears.
7. Arrange to have the gas system checked and leakage source corrected by an authorised gas installer before using the system again.

Gas Cylinders

Gas cylinders generally have a lifespan of 10 years after which time they should be inspected, re-stamped and certified by an authorised agency to ensure that the gas cylinders are in absolute condition.

Where possible and especially in exposed or salty environments, they should be covered to avoid a build-up of rust. Please ensure that the valve of the gas cylinder is turned off when storing your RV for any length of time.

HOT WATER SYSTEMS & SAFETY

The hot water system (HWS) fitted to your RV is either LPGas or Electric-Gas. You should refer to the separate manuals for the HWS appliance in your RV for more detailed information.

The water heater thermostat is constructed with a built-in safety shut-off device. The gas supply to the main burner and pilot burner will be cut-off in the event the pilot flame is extinguished for any reason. The thermostat is also equipped with a high temperature limit switch (ECO).

The energy cut-off switch will shut off all gas supplied to the burner and pilot burner in the event of the water temperature exceeding 82 degrees Celsius. The energy cut-off switch is a single fuse switch and is not field replaceable. Should the ECO function activate, the thermostat must be replaced before the water heater can be placed in operation again.

Please note that a RV HWS has limited capacity for providing a continuous flow of hot water especially in an off-grid setting and is dependent on the volume of water available in your RV's water tanks. Please check HWS appliance manual for more information.

FIRE SAFETY

Please ensure you have read all the guides on setting up your RV and all electrical, battery and gas related information.

All our RV models are equipped with Fire Extinguishers. These should always be full and at the correct pressure for ready use. As with all fire extinguishers, it is recommended that these be checked annually by the local fire brigade or similar authorised service. Smoke detectors have been fitted to all Jayco RVs.

In addition to the fitted Fire Extinguishers, we recommend packing a Fire (Resistant) Blanket in your RV as an extra safety measure. For any concerns about fire safety, please always refer to your selling dealership or the approved fire authority in your state.

CHILD SAFETY

Every effort is made to ensure your RV is child friendly and safe. However, we still recommend that young children and babies not be left alone or unsupervised in or around your RV. You may need to take extra precaution with electrical and gas appliances and controls as well as doorways, beds and seating.

For any other concerns about child safety, please refer to your selling dealership.

SAFETY DURING EMERGENCY STOPS

We recommend carrying a warning device like a reflective triangle be used as necessary. Pull off the road as far as possible when stopping, changing a tyre or in any emergency. Remember that your RV is larger than your tow vehicle and to allow sufficient clearance for both when manoeuvring to stop. It is advisable that everyone leaves the car and stays well clear, in a safe area whilst parked on the edge of a road or highway.

BRAKE SAFE SYSTEM

If your RV is fitted with a brake safe system, please refer to the supplied operating instructions. A brake safe system is standard equipment when GTM exceeds 2000kg. It is important to make sure the battery inside the break safe system is fully charged before travelling.

BRAKES

Your RV is fitted with Lippert or AL-KO electric brakes* and we recommend reading the associated handbook or manual supplied at the time or shortly after delivery. We also recommend filling in the warranty card or on-line warranty registration to confirm warranty with the original manufacturer.

These brakes may, from time to time need adjusting. We recommend that all RVs be returned to the selling dealer after approximately 1000km, or the first three months (whichever is first) to check the brake adjustment. If a brake adjustment is required during or prior to this time, please ensure the adjustment is undertaken by a Jayco authorised dealer or service agent. Please note: This is part of a service and maintenance and is not a warranty item or claim.

*Information is correct at the time of printing but may have changed since printing. Different brands may be introduced to our RVs depending on availability or product changes.

Brakes – General Maintenance

Electric RV brakes when used and adjusted properly will provide many kilometres of smooth, dependable braking operation. On new RVs or when new brake shoes are fitted, a bedding-in period is recommended to achieve maximum braking performance. To maintain the safe reliable stopping power of your brake system, we recommend that the brakes be serviced regularly by your Jayco dealership or authorised Jayco repairer.

PARK BRAKE CABLE ADJUSTMENT

When an RV is fully loaded for travel, it is crucial that the park brake lever engages and secures the brakes.

For AL-KO tow hitches, ensure brakes engage at the 5th or 6th notch of the coupling.

For Cruisemaster tow hitches, ensure the brakes engage at the last 3-4 notches, and the cable is located in the lowest hole.

Failure to adjust the cable tension in the above manner will cause the brake shoes to be partially activated from suspension movement on both independent suspension and beam axle with leaf springs. This in turn causes excessive heating of the brake and drums. Continued use in an incorrectly adjusted position will contribute to overheating of the brake shoe which causes disintegration of the brake lining, eventually resulting in deterioration of brake performance and in time, brake failure.

It is similarly very important to adjust the cable tension and ensure the handbrake is released prior to travelling.

WHEEL & TYRE CARE

Tyres

It is important to check tyres regularly before a trip and regularly during a long trip. The main causes of abnormal tyre wear are overloading, under or over inflation and misaligned axle(s). If uneven tyre wear is visible, please get the suspension checked without delay.

Note: Axle alignment and toe in adjustments will only be considered for warranty repairs within the 3 month/1,000km service period.

Tyres may need to be changed after five years but this can vary and depends on frequency of use and surface exposure. Also, the tyre compound can harden with age (even without use) and could result in failure requiring replacement. Please seek advice from a reputable tyre retailer.

Changing Wheels

Your Jayco has been supplied with a jack. Jack locations within your RV will vary depending on model. Use the jack mounting position, which is located directly behind the axle on the main chassis member or outrigger.

Always take care to observe safety precautions when changing wheels or tyres.

Wheel Rotation

As recommended with your car all wheels should be rotated to even out tyre wear, including the spare wheel. This can be done at the annual service or every 10000 km.

WARNING:

- » Before jack use - read the label attached to the jack .
- » Do not get under a vehicle that is supported by a jack only - always use vehicle support stands.
- » Use jack only with correct engagement fittings.
- » Never change a wheel on soft, uneven or sloping ground.
- » Do not remove wheel nuts until wheel is off the ground.
- » Do not allow passengers in your jayco while it is on the jack.
- » After use - ensure the flat tyre and jack are properly secured.

Wheel Mounting

It is important to maintain proper torque specifications to provide safe and secure attachment of the wheel to the hub drum.

- Start all nuts by hand to prevent cross threading.
- Tighten nuts in three stages using a cross star pattern.
- Whenever wheels are removed and refitted the wheel nut torque should be checked.
- Wheel nuts should be tightened to a torque of 150 Nm on alloy rims.
- It is recommended that the wheel nut tension be checked every 100 km for the first 400 km of your initial RV use and then after every wheel change, every 1000km or every six months whichever comes first.

WATER - MAINS PRESSURE SYSTEM

Do not leave mains water connected to your caravan when it is unattended. The effects of towing and use can loosen connections causing water to escape without warning. Please check all plumbing connections regularly. Where applicable, warranty repairs will be undertaken on the plumbing system if found to be faulty however this does not extend to consequential damages caused by water saturation over an extended period or due to user error or neglect.

GREY WATER TANKS

We recommend that grey water tanks are cleaned and flushed on a regular basis using a suitable tank cleaner to prevent a build-up of waste particles and debris. Waste particles that build up can interfere with the operation of the tank sensor and may lead to a malfunction. In these circumstances the failure would not be covered for repair under warranty.

12V PRESSURE PUMP

The pressurised 12V water system should be checked regularly and prior to each trip to make sure it is in good working order. The system should also be checked when setting up for camp. Washers and seals should be checked and replaced as needed. The water filter in the 12V pump will need periodic cleaning as part of regular maintenance.

All shower models are fitted with a 12V water pump which is wired directly to the transformer. There is a separate on/off switch for the pump operation. When using mains pressure, this switch **MUST** be in the OFF position as pump may activate and empty water tanks. When mains pressure is not in use, the switch must be in the ON position (to activate the pump).

When travelling make sure the pump switch is turned OFF.

CHEMICAL TOILETS

The contents of chemical toilets should only be disposed in approved dumping stations or through normal household sewerage systems. This can normally be done at a caravan park, but owners should always check with the park owner/manager first to ensure all appropriate guidelines are followed as chemical deodorant contained in the toilet can sometimes adversely affect the sewerage or septic system.

Please refer to the brochure supplied with all chemical toilets for further information on their care and maintenance.

AIR CONDITIONERS

The air conditioner in your RV is manufactured by a third party supplier. Please read through the operating manual and note instructions to ensure correct use and operation. The air conditioner is separately warranted by the original manufacturer.

Under more climatic extremes, your air conditioner may not cool or heat your RV to personal comfort levels. These units cannot be compared with domestic use air conditioners, nor can the construction of an RV be compared with that of a permanent dwelling. Consequently, the temperature may only be a few degrees different from the outdoor temperature.

Non insulated sections of your RV, such as un-shaded windows, tent materials and annexes may all impact on the desired internal cooling or heating temperature. Please take care not to exceed temperature setting guidelines or recommended use as this may adversely impact the operation of the air conditioner.

REFRIGERATORS

The refrigerator in your RV is manufactured by a third party supplier. Please refer to the manual supplied in your owner's pack for information about warranty or go to the manufacturer's website for more information.

Compressor Fridge

Compressor refrigerators operate on either 240v or 12V. Compressor refrigerators will operate up to 30 degrees out of level. The 12V refrigerators draw less current than absorption refrigerators and therefore they can be left switched on for longer periods. However, with most 12V refrigerators the running time on a fully charged battery (if connected) varies depending on the climatic temperature of the day.

3Way Fridge

The 3Way Fridge operates on 12v, 240v and Gas. Please note guide below.

- Ensure RV is level.
- 12v operation only occurs when the van is being towed using the grey Anderson plug on the draw bar. (Note: Operation does not occur via the internal house battery)
- 240v operation only occurs when van is when connected to mains or using an inverter converting the 12v power into 240v
- Gas operation is used for free camping/off-grid.

Fridge Storage

When your RV is stored for any period the refrigerator should be left completely dry inside and the door should be left slightly open to allow air circulation into the refrigerator cavity. If stored closed and damp, mould could build up on the inside of the refrigerator.

For further information about your refrigerator, please refer to the instruction manual or use the following QR code to access the instruction manual.



STOVE / OVEN / MICROWAVE / WASHING MACHINE

Stoves, ovens, microwave ovens and washing machines should be operated in accordance with the operating instructions for each appliance as provided by the original manufacturer in your RV pack or select the following QR Code.



Please ensure to follow any instruction on completing ownership records for warranty.

Please note: The flame on a gas stove or oven needs to be monitored to ensure it is blue and not orange. If appearing orange, please contact the product manufacturer for inspection by a suitably qualified service technician.

WIRELESS LIGHT SWITCHES

The switch panels are wireless, and battery operated. The battery is a CR2032 and will last approximately 5 years with standard usage. These batteries are readily available when they need to be replaced.

SMART TECHNOLOGY

Some RVs are fitted with smart and/or digital technology. Instructions for operation are provided by the original manufacturer and can be found in your RV owner's pack. Please ensure to follow any instructions on completing ownership records for warranty covered by these manufacturers.

Some RVs come fitted with accessories that have smart features. For guidance on how to use these features please refer to the manufacturer's supplied manuals.



CARE & MAINTENANCE – RV EXTERIOR

Bumpers & Spare Wheels

Where a bumper has been fitted to carry extra load, it has been designed to carry a spare wheel. The maximum carrying capacity is 30kg. Please note that a spare wheel weight is approximately 27kg. Any modifications or adding extra load will affect the towing characteristics of your RV and could also cause structural damage which will not be covered for repairs under warranty.

Please note: We do not recommend adding any additional weight on to the rear bumper bars (excluding factory fitted spare wheel).

External Mountings – Wheels & Bike Racks

Spare wheel mounting and bike rack mounting should be checked at least annually to ensure they are not damaged or deteriorated and if they are, arrange repair without delay.

Chassis Galvanising

The chassis of your RV has been galvanised to provide a thick tough metallic zinc coating which is bonded metallurgically to the steel base. It completely covers the steel and protects it from corrosion in normal environments. The metallic zinc used in the galvanising process provides long-term protection.

Owners should regularly maintain the chassis by promptly washing off any potential contaminants with clean water. Obvious contaminants are chloride and sulphur compounds, including salts from sea, air and soil. These can cause permanent staining of the galvanised finish. Natural ageing of the galvanised coating will turn the chassis to a grey colour. Staining and colour changes are part of wear and tear and are not covered under warranty.

Corner Stabilisers

Corner stabilisers are designed to stop an RV from tipping towards one end as you walk through the RV. They should be lowered to the point where they touch the ground in a solid and steady way without taking any weight of the RV. They are not jacks and should never be used to take even partial weight of the RV. Stabilisers that become bent due to excess weight applied to them are not covered for repair under warranty.

Coupling

Couplings should be regularly checked for any sign of loose bolts connecting the coupling to the chassis as the bolts on the coupling are always under a lot of strain. It is important that these bolts be regularly checked to ensure they are tight. It is not advisable to grease the ball of the coupling as this can lead to a build-up of dust resulting in abrasion which will cause significant and premature wear. A silicone spray from a pressure can will be sufficient lubrication for the ball. Light machine oil will also be effective without accumulating dust which could cause excessive wear.

External Sealants

RVs are manufactured of multiple components that form the whole. An external sealant compound has been applied to some sections which help secure the join and prevent water ingress. Whilst the external sealants we use are designed for durability, they are also known to degrade over time. Sealants can also split unexpectedly and from use. For this reason, external sealants should be checked regularly. These checks are part of normal and regular servicing of your RV. If you have concerns about any external sealants showing deterioration, please refer to your Jayco dealer or repairer as soon as possible.

Please note: Failure to maintain external sealants may result in water ingress causing damage which may not be covered for repair under warranty

Roof Hatch

Always ensure the roof hatch is completely closed prior to travelling. Leaving the hatch open can result in excess ingress of dust and water and cause damage to the hatch from the excessive vibration during transit.

WARNING: Ensure both the blind and fly screen fitted in the hatch are in the open position before travelling.

Dust Reduction System

If your RV has been fitted with a dust reduction system, please make sure you read the accompanying manual before use and follow all recommendations and instructions as provided.

Jockey Wheel

The internal thread of the jockey wheel can be greased for regular maintenance and care. This can be done by removing the top section of jockey wheel away from the bottom tubular section. This exposes the internal thread of the jockey wheel for greasing. When finished carefully return the top and bottom sections to secure.

Slide Out Module

Always take care to fully extend the slide out to use and fully retract when not in use. Stopping the slide out midway will cause problems with the mechanism and could result in failure.

Do not leave the slide out extended when the caravan is not in use as it unnecessarily exposes the awning and seals to environmental conditions accumulating dirt and debris on top and around the module.



If left out for a few weeks during camping, make sure the top and surrounding surfaces (including rollers) are cleaned and free of debris and the awning retracts as it is brought back in. If the roller mechanism becomes stuck due to accumulated dirt and debris the awning canopy could become trapped and damaged. If damaged due to a lack of care and maintenance, repairs may not be covered under warranty.

Installed Antenna & Satellite Dish

Permanently installed antennas and satellite dishes should be securely packed down while travelling and when gustier winds are present. If using antenna and satellite dish purchased and installed externally to Jayco, please make sure to read the manufacturer's instructions for care and maintenance.

Roof Lights in Camper Trailers

When the camper roof is closed ensure that all roof lights are turned off and the battery switch is also turned off. Before connecting to 240V make sure that the roof is fully upright.

The entire roof lifting system must be checked at least annually so that any worn or damaged components can be repaired or replaced. A good time is to include this assessment into the regular service of your camper. More information about your camper's lifting system is provided further below.

Hoses

Make sure mains pressure and waste hoses are disconnected prior to moving off with your RV to avoid damage.

CLEANING – RV EXTERIOR & INTERIOR

Cleaning your RV regularly contributes to good care and maintenance of your asset and prolongs its life expectancy and reduces the probability of damage to parts.

For information about cleaning your RV as part of preventative maintenance, please use the below QR.



CONDENSATION

Please note that condensation forming inside your RV is not a manufacturing defect that can be repaired under warranty. Condensation occurs in almost all instances of RV camping but with extra care, understanding and maintenance, condensation can be reduced.

For more information about Condensation and how to minimise it, please use the QR code below.



WINTERISATION & LONG TERM STORAGE

Preparing your RV for storage during colder months or simply longer term storage is strongly recommended to reduce the risk of unintentional wear and damage.

For more information on preparing your RV for longer periods of storage, please use the following QR code below.



CARE & MAINTENANCE - CAMPER TRAILERS (ADDITIONAL INFORMATION)

Additional information about the care and maintenance specifically for camper trailers is available by using the following QR Code.



FREQUENTLY ASKED QUESTIONS

For up to date frequently asked questions please use the following QR code.



WARRANTY

TERMS & CONDITIONS

This warranty applies to RVs designed and manufactured for use and operation in Australia and New Zealand. RVs for the New Zealand market are designed to New Zealand compliance specifications which differ from Australian compliance specifications. This warranty applies in the country for which the RV was designed. RVs exported for sale and use in countries for which the RV was not designed will void this warranty.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law (ACL). You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Jayco Corporation Pty Ltd ABN 79 301 936 497 (Jayco) provides the following express warranty (warranty) for its recreational vehicles (RV). This warranty is in addition to any rights and remedies available under Australian State and Federal legislation (including the consumer guarantees under the ACL) and does not exclude or restrict those rights.

The conditions, limitations and exclusions that apply in this warranty are set out in these Jayco Warranty Terms & Conditions. Jayco offers this warranty with regard to the design, manufacture and nature of our RVs. Jayco RVs are designed and manufactured as multi-faceted vehicles of many connecting and interchangeable parts. Subject to the terms of this warranty, Jayco warrants to the owner of an RV that if an interchangeable part or component of your RV becomes faulty in material or workmanship during the applicable warranty period, Jayco will at its sole discretion, authorise the repair or replacement of the defective part.

All warranty considerations and approvals are subject to inspection of the RV by a Jayco authorised repair agent.

1. TWO YEARS MANUFACTURING WARRANTY

Every new Jayco RV has a manufacturing warranty of two years from the date of first registration of the RV. The manufacturing warranty covers Jayco manufactured parts from defects in material and workmanship under normal use and specified servicing and maintenance. Subject to the exclusions within these terms and conditions, if individual parts are found to be faulty within the 24 months manufacturing warranty period, these parts after being inspected by an authorised Jayco agent) will be repaired or replaced using new, used or refurbished replacement parts (at Jayco/Jayco agent's option).

Excluded from this two year manufacturing warranty statement are items listed as not covered by this warranty, detailed within these terms and conditions.

The manufacturing warranty is transferable to a second and subsequent owner of this RV for the remaining balance of the two years from the date of first registration of the RV.

2. FIVE YEARS STRUCTURAL WARRANTY

The five years structural warranty is provided to the original purchaser of every new Jayco RV for a period of five years from the date of first registration of the RV. This structural warranty applies under normal use, regular servicing (as stated in the Service Schedules of this book), and maintenance and subject to the stated exclusions within these terms and conditions. Accordingly Jayco warrants the materials and workmanship to include:

- a) Jayco manufactured galvanised chassis components (excludes adjustments and rubber components);
- b) Jayco manufactured suspension components including J-tech suspension but excluding adjustments, rubber components, servicing and maintenance items; and
- c) Jayco manufactured walls and roof (limited to delamination and cracking).

If any of the above parts of the RV are found to be faulty within the five year manufacturing warranty period, these parts (after being inspected by an authorised Jayco agent) will be repaired or replaced with new, used or refurbished replacement parts (at Jayco's option).

Excluded from this five year structural warranty statement are items listed as not covered by the warranty detailed within these terms and conditions.

The five years structural warranty is not transferrable and is only available to the original purchaser or the entity that originally registered the new RV.

3. Jayco RVs used for rental or hire or in a commercial application are sold with a warranty limited to 12 months manufacturing and structural warranty cover (as stated in these terms and conditions) subject to the servicing requirements as directed in the Jayco Service & Warranty Book.

4. No person (including any dealer, agent or Jayco representative) is authorised to make any representations of warranty concerning Jayco or its RVs except to refer to these warranty terms and conditions. Jayco makes no express warranties or representations other than those set out in this warranty.

5. The original manual roof lifting winch installed in a Jayco camper trailer carries a lifetime warranty for the original purchaser only and is not transferrable to a subsequent owner.

Note: Cables and push rods do not have a lifetime warranty and need regular servicing.

6. Warranty repairs or parts replacement will be undertaken free of charge by a Jayco authorised agent at its place of business during normal business hours. Where an on-site repair is requested and such a service is available, a service call out fee may be charged. The service call out fee is not covered by this warranty.

7. Repairs or work completed by unauthorised repairers without prior written consent from Jayco, are not covered by this warranty and will not be reimbursed.

8. Jayco reserves the right to make RV changes and improvements without notice and without liability to any owner or third party.

9. Jayco is not obligated generally or under this warranty, to install or fit the same components or parts originally supplied and where appropriate, will instead install or supply current components or parts of similar quality, grade, and composition.

10. Parts for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts will be of similar quality, grade, and composition.

WHAT IS NOT COVERED UNDER THIS WARRANTY

11. The following are not covered by a Jayco warranty

- a) Jayco RVs have been designed for recreational use only and not for permanent residence or living. When used for permanent residential living, wear and tear is accelerated. Damage arising or repair required from accelerated wear and tear will not be covered under this warranty.
 - b) When used for permanent or pro-longed living and in circumstances when the RV needs repairs or servicing, Jayco will not be liable for any alternative accommodation needs or arrangements.
 - c) Scratches, stone chips, surface rust or surface imperfections (internal & external) caused by normal wear and tear are not covered under this warranty.
 - d) All Jayco RVs are designed and built to be towed by standard passenger vehicles including standard 4WD passenger vehicles. When towed by a commercial truck or a vehicle with harsh suspension not designed for towing recreational vehicles, the RV will not be covered by this warranty.
 - e) This warranty does not apply to any RV that has been subject to misuse, neglect or use in a way that is not recommended by the manufacturer.
 - f) This warranty does not apply to normal servicing and to care and maintenance items which are the owner's responsibility, including but not limited to:
 - i Greasing wheel bearings;
 - ii Suspension servicing;
 - iii Checking tyre pressure;
 - iv General greasing and tightening of components;
 - v Routine cleaning of air vents and appliance filters; and
 - vi Cleaning water tanks and pump.
- Please refer to the Servicing Schedules in the Service & Warranty book.
- g) Axle alignment, wheel alignment, toe in adjustments and uneven tyre wear is not covered under this warranty except within the first three months of use and subject to evidence of standard towing suitable to the RV.
 - h) Unless defective in material or workmanship, fabric items

including but not limited to, canvas, canopies, window screenings, vinyl windows, cushions, furniture covers and mattress covers are not warranted against tears, punctures, shrinkage, softening, stretching, fading, or soiling incurred during the use.

- i) Condensation forming within the interior of the RV is not a manufacturing defect, not subject to this warranty and suggested solutions to lessen condensation are not subject to warranty repairs and considerations.
- j) Damage to tent sections, curtains or other internal materials caused by the effects of condensation left untreated are not covered by this warranty.
- k) Damage to the RV caused by the deterioration of external sealants due to a lack of maintenance will not be covered by this warranty.

Note: Owners are responsible for ensuring sealants are checked annually and replaced as needed, as part of the regular servicing of the RV.

- l) This warranty does not apply to any failing in the aesthetics or physical appearance of the RV or to normal deterioration of the soft trim and appearance of items due to wear and UV exposure or to impact damage whilst stationary or in transit.
- m) This warranty does not cover, reimburse, or compensate for towing or travel costs to and from a repairer for inspection, assessment, and repairs.
- n) This warranty does not extend to reimbursement of costs for accommodation, workshop time, fuel, food/ beverage, income loss, insurances or registration costs claimed as incurred in the course of towing the RV to a repairer for servicing or repairs or for expended time.
- o) Damage or failure to external (or internal) surfaces arising from gloss finish protectants or cleaning products are not covered by this warranty. This includes damage or failure to other sections of the RV where splash or spray drift has accidentally tainted surrounding surfaces and materials.

p) Damages, defect or failure resulting directly or indirectly from the following are also not covered by Jayco warranty:

- i. After manufacture alterations and modifications to the RV;
- ii. Repairs or additions to the RV that are not authorised by Jayco;
- iii. Accidents, deliberate damage, theft or fire;
- iv. Stone or debris impact, hail, windstorm, lightning, external fire or unusual environmental conditions and events;
- v. Overloading the RV and/or excess towing weight;
- vi. Towing vehicle defects;
- vii. Incursions by vermin and other pests;
- viii. Use of RV on roads and tracks unsuitable for towing a trailer or RV; and
- ix. Improper use or maintenance of batteries.

12. Jayco RVs are not designed for hard impact or heavy landings, rutted roads and tracks or for use on four wheel drive only tracks and should not be towed on these types of roads/tracks.

- a) Always take care to prepare for towing on unsealed roads by understanding the road conditions and the associated towing requirements including tyre pressure. Towing at a safe speed according to road, weather and travel conditions with extra care and attention is required on uneven and rough surfaces.
- b) Tyre pressure is an important factor in all types of off-road travel and needs to be adjusted according to towing guidelines for the RV.
- c) Gas venting regulations and other construction restraints limit the effectiveness of Jayco RVs against dust and water penetration. Under no circumstances should any Jayco RV be exposed to water crossings at or above body floor level.
- d) Jayco's Outback range of RVs have been designed and constructed to give added strength and ground clearance for limited use on unsealed roads. An Outback upgrade refers to travels on gravel or graded unsealed roads.

- e) Jayco's range of RVs for limited adventuring off-road are designed for travel on gravel or graded unsealed roads with minor undulations. These RV models are designed and constructed to give added strength, ground clearance and durability for limited off-road use however they are not suitable for tight undulating tracks or roads.
- f) In the course of using a Jayco RV including an Outback model RV or RVs for limited off-road use, the following is not covered by the Jayco warranty:
 - i. Impact and/or stone damage to body, chassis and running gear;
 - ii. Soiled fabrics and fitments (internal & external) from dust or other airborne substances;
 - iii. Damage resulting from water crossings;
 - iv. Damage to personal items;
 - v. Damage caused by dislodgement of appliances and fittings resulting from use on corrugated or uneven surfaces;
 - vi. Wheel alignment and normal service and maintenance items which are the responsibility of the owner;
 - vii. Any damage costs resulting from use on roads and tracks described above as unsuitable;
 - viii. Damage, defect or failure resulting from modifications and overloading the RV; and
 - ix. General damage arising from misuse, neglect or accident.



13. Some of the equipment and fittings (components) within your RV are not manufactured or imported by Jayco. These components are not covered by the Jayco warranty but may be separately warranted by their individual manufacturer or importer.

For the majority of these components, separate copies of manuals and warranties have been included in your owner's packet. Please take the time to read this material to ensure you are familiar with the operation, service procedures and warranty terms of these separately warranted components. Separately warranted components include but are not limited to the following.

- Cooking appliances
- Rangehood
- Microwave oven
- Hot Water Service
- Refrigerator
- Air Conditioner
- Toilet
- TV, stereo, speakers & other electronic devices
- Tablets, satellite & other digital devices
- Window blades
- AL-KO suspension components
- Tyres
- Batteries

Contact details for the original manufacturers are printed in the separate warranty documents. If you have difficulty contacting the manufacturer or importer, Jayco may be able to assist you.

Please note that the warranty periods for the separately warranted components and their terms may vary depending on the items.

Subject to any rights you have at law which cannot be excluded, Jayco assumes no responsibility or liability for defects in workmanship or operation of components for which you have been provided separate warranty statements.

14. Repairs to a RV undertaken by the owner or a repairer who is not a Jayco authorised repairer will not be covered by this warranty. Payment for repairs or work by the owner or a repairer who is not a Jayco authorised repairer will also not be recoverable under this warranty.

WHAT YOU MUST DO

16. The following outlines what you must do as the owner of a Jayco RV.

- a) You are responsible for ensuring you are familiar with and act on advice and recommendations provided in the Service & Warranty Book and the Owner's Handbook which contain important information about your RV including its proper care and maintenance and servicing.
- b) You are responsible for reading and understanding the terms and conditions of this warranty and taking prompt action to minimise any damage to your RV.
- c) You are responsible for the regular and proper maintenance of your RV and for ensuring a Jayco authorised agent completes regular servicing of your RV as recommended in the Service Schedules of the Service & Warranty book. This will help prevent defects arising from lack of care or neglect that are not covered by this Jayco warranty. Failure to regularly service and properly maintain your RV may result in repairs under the Jayco warranty being declined or voiding the Jayco warranty.
- d) If a warranty concern or problem arises with your RV, contact your nearest Jayco dealership or authorised service agent for advice and/or appointment for an inspection and assessment of the RV.

Your nearest dealer or agent can be found on our website **www.jayco.com.au**.
- e) For inspection, assessment, testing and required repairs, you must make your RV available to a Jayco dealer or authorised agent at their place of business during normal business hours. (The dealer or agent will provide advice on the time frame required for this work which will depend on their workshop schedules and prior bookings.)
- f) As RVs are designed for towing, you are responsible for towing your RV to a repairer.



- g) If you request an inspection, assessment, or repairs at a specified location by a Jayco repairer, any additional costs for attending the location are not covered under this warranty and may result in costs and expenses for the owner. The arrangement to attend a specified location is solely between you and the Jayco repairer.
- h) If inspection, assessment and testing results in a finding that RV damage is not the result of a manufacturing defect or failure and outside the scope of this Jayco warranty, the dealer or agent is entitled to charge you, and you must pay for their time, labour and subsequent repairs (including the cost of an inspection and assessment). These costs are not refundable under this warranty.
- i) Prompt reporting of problems with your RV is essential. Delays in reporting problems which are subsequently found to have aggravated or caused further damage to the RV may result in additional costs and expenses for the owner which may not be recoverable under this warranty.
- j) At the time of delivery and handover of your RV, your Jayco dealership will log your information into the Jayco warranty system for record keeping. If you change address details, please notify us at **info@jayco.com.au**
- k) If you have purchased a used Jayco RV, please contact us at **info@jayco.com.au** to update the ownership details and provide documentary evidence of your acquired ownership of the RV.

For further information about the terms of this Jayco warranty, repairs, booking times or servicing and maintenance, please contact your nearest Jayco dealer or service agent. You can also contact Jayco Aftersales Customer Relations as follows:

Telephone (03) 8792 2136
Toll-free 1800 331 601
Email info@jayco.com.au

SERVICE SCHEDULES

SERVICING YOUR JAYCO

We understand your new Jayco RV represents a significant investment. Regular servicing and following our Service Schedules will support ongoing care and maintenance of your investment. Regular servicing is also essential to maintaining a high level performance, reliability and safety.

All servicing is at your own arrangement with a JARSA (Jayco dealership and authorised repairers) nearest to you. Whilst we make every effort to have JARSA representation in as many national locations as possible, we cannot guarantee that a JARSA will be located within a convenient distance to you. You are responsible for all arrangements for transporting your RV to and from the JARSA.

Please note that the cost of servicing your RV is not covered by our warranty.

The Service Schedules are based on time or kilometres whichever comes first. Even if your RV has not been used for some time, we still recommend regular servicing to ensure components are in good working order.

FIRST SERVICE



TRAVEL COMPONENTS

WHEELS AND TYRES

- Check Tyre condition
- Check Tyre pressures
- Check wheel alignment
- Torque wheel nuts to 150nm

BRAKES

- Test brake magnets
- Inspect brake wires
- Check brake adjustment

BEARINGS

- Inspect bearings for end play and adjust if required

SUSPENSION

- Check suspension bolts and mounts

ELECTRONIC STABILITY CONTROL

- Check operation of ESC

HANDBRAKE & COUPLING

- Adjust handbrake travel
- Torque coupling bolts

LIGHTS

- Test indicators
- Test brake lights
- Test tail lights
- Test side markers

BRAKE SAFE

- Check operation of brake safe and switch

GAS SYSTEM

- Check security of under body gas pipe

SLIDE OUT SYSTEM

- Check operation of Slide out (if applicable)

FURNITURE

CABINETS AND DRAWS

- Adjust cupboard latches, hinges, drawer faces and runners
- Check security

PLUMBING SYSTEM

MAINS PRESSURE

- Check over plumbing system to ensure there are no leaks
- Check security of plumbing
- Check operation of Taps

WATER TANK

- Check water tanks for leaks and security

EXTERNAL LOCKS

- Adjust external locks on external fittings

○ INSPECTION AND TEST ONLY *

● INSPECT, TEST, CLEAN, ADJUST, RESET, TIGHTEN, LUBRICATE *

+ PARTS REPLACED DURING SERVICE IF APPLICABLE

POP TOP ROOF ALIGNMENT

- Check roof alignment

CAMPER WIND UP SYSTEM

- Check operation of wind up system

MOISTURE TEST

- Conduct a moisture test throughout RV

EXTERNAL SEALS

- Inspect roof seals
- Inspect window seals
- Inspect external fit off seals
- Inspect slide out seals

240V ELECTRICAL

CIRCUIT BREAKER

- Check operation of 240V circuit breaker

TRANSFORMER

- Check operation of solar
- Check AUX input
- Check 240V charging

INLET/OUTLET

- Inspect 240v inlet
- INSPECT 240V OUTLETS

MAJOR APPLIANCES

CHECK OPERATION AND SECURITY OF THE FOLLOWING ITEMS

- Fridge
- Microwave
- Oven/Griller
- Air Conditioner
- Gas Heater
- Hot Water Service
- Transformer
- RANGE HOOD

SERVICE BOOK

- Stamp service book

ANNUAL SERVICE



TRAVEL COMPONENTS

BRAKES

- Check operation of brake magnets
- Inspect brake wires
- Inspect brake shoes
- Clean brake shoes and backing plates

BEARINGS

- Inspect bearings for uneven wear
- Re-pack bearings with new grease
- + Replace bearing seals
- + Replace split pin
- Inspect bearings for end play and adjust if required

SUSPENSION

- Check suspension bolts and mounts
- Grease suspension nipple
- Test JTECH Air operation
- Inspect JTECH Air for leaks (where applicable)

WHEEL ALIGNMENT

- Check Wheel alignment (JTECH Suspension only)
 - Adjust if required*

HANDBRAKE & COUPLING

- Adjust handbrake travel
- Check tension of coupling bolt's
- Re-grease coupling

WHEELS AND TYRES

- Inspect Tyre condition including spare wheel
- Inspect Tyre pressures
- Inspect Rim
- Rotate Tyres
- Torque wheel nuts to 150nm

CHASSIS MISCELLANEOUS

- Lubricate corner steadies
- Lubricate jockey bearing and wheel clamp

LIGHTS

- Test indicators
- Test brake lights
- Test tail lights
- Test side markers

ELECTRONIC STABILITY CONTROL

- Check operation of ESC

BRAKE SAFE

- Check operation of brake safe and switch

MAJOR APPLIANCES

FRIDGE

- Test operation on all sources (where applicable)
- Check security
- Check flue

MICROWAVE

- Check security

* If repair or replacement is required, additional charges may apply

○ INSPECTION AND TEST ONLY *

● INSPECT, TEST, CLEAN, ADJUST, RESET, TIGHTEN, LUBRICATE *

+ PARTS REPLACED DURING SERVICE IF APPLICABLE

OVEN/GRILLER

- Check Gas operation
- Check 240v operation (where applicable)
- Check security

HOT WATER SERVICE

- Check operation on all sources
- + Replace anode (where applicable)

AIR CONDITIONER (IF APPLICABLE)

- Check operation
- Check security

DIESEL/GAS HEATER (IF APPLICABLE)

- Check operation
- Check security
- Check operation of remote control
- Check flue

RANGE HOOD

- Check security

WASHING MACHINE (IF APPLICABLE)

- Check for leaks
- Check security

SLIDE OUT BBQ (IF GENUINE FITTED ACCESSORY)

- Check Gas operation

GENERATOR (IF GENUINE FITTED ACCESSORY)

- Inspect generator slide (if fitted)
- Check operation
- Check fuel connections and service
 - see manufacturers service manual for more information
- Check exhaust system security

240V ELECTRICAL

SOCKETS

- Check operation of 240v power points

CIRCUIT BREAKER

- Check operation of 240v circuit breaker

12V ELECTRICAL

TRANSFORMER

- Check battery charging operation on 240V
- Check AUX input from tow vehicle
- Check Solar input
- Check security

LIGHTS

- Check operation of internal lights
- Check operation of Annexe lights
- Check operation of Grab Handle light
- Check operation of Rollout awning light

SOCKETS

- Check operation of all 12v socket (where applicable)

SOLAR PANELS

- Check operation
- Check security

ANNUAL SERVICE



GAS SYSTEM

- Inspect under body gas pipes

PLUMBING SYSTEM

MAINS PRESSURE

- Check plumbing system on mains pressure

12V PUMP

- Inspect 12v Pump and filter
- Check internal water pipes for leaks
- Check under body hoses for leaks

TAPWARE

- Check security and operation of all taps

UNDERBODY PLUMBING

- Check underbody plumbing for damages and leaks

WATER TANKS

- Check fresh and grey tanks for damages and leaks
- Check security of all tanks
- Check operation of sensors on all tanks

FURNITURE

CABINETS AND DRAWS

- Where required, adjust cupboard latches, hinges, drawer faces and runners
- Check security

SLIDE OUT SYSTEM

- Check operation of Slide out
- Check operation of slide out awning

FIRE SAFETY

- + Check operation of smoke detector
- Inspect fire extinguisher

COMPLIANCE

- Inspect VIN plate
- Inspect and compare VIN number to A-Frame

POP TOP ROOF ALIGNMENT

- Check pop top roof alignment

CAMPER WIND UP SYSTEM

- Check operation of wind-up system
- Re-grease mechanism
- Inspect cables
- Inspect raiser arms

PULL OUT BEDS

- Check operation
- Lubricate bed tracks

- INSPECTION AND TEST ONLY *
- INSPECT, TEST, CLEAN, ADJUST, RESET, TIGHTEN, LUBRICATE *
- + PARTS REPLACED DURING SERVICE IF APPLICABLE

EXTERNAL FITTINGS

AWNING

- Check operation of Roll out awning
- Re-tension rollout awning if required
(Manual awning only)

EXTERNAL DOORS

- Inspect rubber seals
- Lubricate locks and adjust

WINDOWS

- Inspect rubber window seals
- Check operation of stays

EXTERIOR SEALS

ROOF

- Inspect A/C silicone and rubber seals
- Inspect antenna silicone seals
- Inspect solar panel silicone seals
- Inspect external Wi-Fi silicone seals

- Inspect roof hatch silicone seals
- Inspect all corner mould silicone seals
- Inspect spoiler silicone seals
(if applicable)
- Inspect satellite silicone seals
(if applicable)
- Inspect all other silicone seals

Walls

- Inspect all corner mould silicone seals
- Inspect main door silicone and caulk tape seals
- Inspect window silicone seals
- Inspect external light silicone seals
- Inspect external speaker silicone seals
- Inspect external vent silicone seals
- Inspect external grab handle light silicone seals
- Inspect awning arm silicone seals
- Inspect awning track silicone seals
- Inspect roof clamp silicone seals
(if applicable)

- Inspect all other exterior silicone and caulk tape seals

MOISTURE TEST

- Conduct a moisture test throughout RV

SERVICE BOOK

- Stamp service book

1,000KM / 3 MONTH SERVICE



THIS RV HAS BEEN THOROUGHLY CHECKED IN ACCORDANCE WITH THE JAYCO SERVICE RECOMMENDATION

JARSA	DATE OF SERVICE / /	SIGNED
FIRST SERVICE CHECKLIST <ul style="list-style-type: none"><input type="checkbox"/> Travel components<input type="checkbox"/> Major appliances<input type="checkbox"/> 240v electrical<input type="checkbox"/> Plumbing system<input type="checkbox"/> Gas system<input type="checkbox"/> Slide out system<input type="checkbox"/> Furniture<input type="checkbox"/> External locks<input type="checkbox"/> Roof alignment<input type="checkbox"/> Camper wind up system<input type="checkbox"/> Moisture test<input type="checkbox"/> External seals<input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed		YOUR NEXT SERVICE IS DUE AT THE EARLIER OF DATE: / / KMS:
JARSA STAMP		

10,000KM / 12 MONTH SERVICE

THIS RV HAS BEEN THOROUGHLY CHECKED IN ACCORDANCE WITH THE JAYCO SERVICE RECOMMENDATION

JARSA	DATE OF SERVICE / /	SIGNED
ANNUAL SERVICE CHECKLIST <ul style="list-style-type: none"><input type="checkbox"/> Travel components<input type="checkbox"/> Major appliances<input type="checkbox"/> 240v electrical<input type="checkbox"/> Plumbing system<input type="checkbox"/> Gas system<input type="checkbox"/> Slide out system<input type="checkbox"/> Furniture<input type="checkbox"/> External fittings<input type="checkbox"/> Roof alignment<input type="checkbox"/> Camper wind up system<input type="checkbox"/> Moisture test<input type="checkbox"/> External seals<input type="checkbox"/> 12V Electrical<input type="checkbox"/> Compliance<input type="checkbox"/> Pull Out Beds<input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed		YOUR NEXT SERVICE IS DUE AT THE EARLIER OF DATE: / / KMS:
		JARSA STAMP

20,000KM / 2 YEAR SERVICE



THIS RV HAS BEEN THOROUGHLY CHECKED IN ACCORDANCE WITH THE JAYCO SERVICE RECOMMENDATION

JARSA	DATE OF SERVICE / /	SIGNED
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ANNUAL SERVICE CHECKLIST <ul style="list-style-type: none"><input type="checkbox"/> Travel components<input type="checkbox"/> Major appliances<input type="checkbox"/> 240v electrical<input type="checkbox"/> Plumbing system<input type="checkbox"/> Gas system<input type="checkbox"/> Slide out system<input type="checkbox"/> Furniture<input type="checkbox"/> External fittings<input type="checkbox"/> Roof alignment<input type="checkbox"/> Camper wind up system<input type="checkbox"/> Moisture test<input type="checkbox"/> External seals<input type="checkbox"/> 12V Electrical<input type="checkbox"/> Compliance<input type="checkbox"/> Pull Out Beds<input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed	YOUR NEXT SERVICE IS DUE AT THE EARLIER OF DATE: / / KMS:
JARSA STAMP	

30,000KM / 3 YEAR SERVICE

THIS RV HAS BEEN THOROUGHLY CHECKED IN ACCORDANCE WITH THE JAYCO SERVICE RECOMMENDATION

JARSA	DATE OF SERVICE / /	SIGNED
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ANNUAL SERVICE CHECKLIST <ul style="list-style-type: none"><input type="checkbox"/> Travel components<input type="checkbox"/> Major appliances<input type="checkbox"/> 240v electrical<input type="checkbox"/> Plumbing system<input type="checkbox"/> Gas system<input type="checkbox"/> Slide out system<input type="checkbox"/> Furniture<input type="checkbox"/> External fittings<input type="checkbox"/> Roof alignment<input type="checkbox"/> Camper wind up system<input type="checkbox"/> Moisture test<input type="checkbox"/> External seals<input type="checkbox"/> 12V Electrical<input type="checkbox"/> Compliance<input type="checkbox"/> Pull Out Beds<input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed	YOUR NEXT SERVICE IS DUE AT THE EARLIER OF DATE: / / KMS:
JARSA STAMP	

40,000KM / 4 YEAR SERVICE



THIS RV HAS BEEN THOROUGHLY CHECKED IN ACCORDANCE WITH THE JAYCO SERVICE RECOMMENDATION

JARSA	DATE OF SERVICE / /	SIGNED
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ANNUAL SERVICE CHECKLIST <ul style="list-style-type: none"><input type="checkbox"/> Travel components<input type="checkbox"/> Major appliances<input type="checkbox"/> 240v electrical<input type="checkbox"/> Plumbing system<input type="checkbox"/> Gas system<input type="checkbox"/> Slide out system<input type="checkbox"/> Furniture<input type="checkbox"/> External fittings<input type="checkbox"/> Roof alignment<input type="checkbox"/> Camper wind up system<input type="checkbox"/> Moisture test<input type="checkbox"/> External seals<input type="checkbox"/> 12V Electrical<input type="checkbox"/> Compliance<input type="checkbox"/> Pull Out Beds<input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed	YOUR NEXT SERVICE IS DUE AT THE EARLIER OF DATE: / / KMS:
JARSA STAMP	

50,000KM / 5 YEAR SERVICE

THIS RV HAS BEEN THOROUGHLY CHECKED IN ACCORDANCE WITH THE JAYCO SERVICE RECOMMENDATION

JARSA	DATE OF SERVICE / /	SIGNED
ANNUAL SERVICE CHECKLIST <ul style="list-style-type: none"><input type="checkbox"/> Travel components<input type="checkbox"/> Major appliances<input type="checkbox"/> 240v electrical<input type="checkbox"/> Plumbing system<input type="checkbox"/> Gas system<input type="checkbox"/> Slide out system<input type="checkbox"/> Furniture<input type="checkbox"/> External fittings<input type="checkbox"/> Roof alignment<input type="checkbox"/> Camper wind up system<input type="checkbox"/> Moisture test<input type="checkbox"/> External seals<input type="checkbox"/> 12V Electrical<input type="checkbox"/> Compliance<input type="checkbox"/> Pull Out Beds<input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed		YOUR NEXT SERVICE IS DUE AT THE EARLIER OF DATE: / / KMS:
JARSA STAMP		

60,000KM / 6 YEAR SERVICE



THIS RV HAS BEEN THOROUGHLY CHECKED IN ACCORDANCE WITH THE JAYCO SERVICE RECOMMENDATION

JARSA	DATE OF SERVICE / /	SIGNED
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ANNUAL SERVICE CHECKLIST <ul style="list-style-type: none"><input type="checkbox"/> Travel components<input type="checkbox"/> Major appliances<input type="checkbox"/> 240v electrical<input type="checkbox"/> Plumbing system<input type="checkbox"/> Gas system<input type="checkbox"/> Slide out system<input type="checkbox"/> Furniture<input type="checkbox"/> External fittings<input type="checkbox"/> Roof alignment<input type="checkbox"/> Camper wind up system<input type="checkbox"/> Moisture test<input type="checkbox"/> External seals<input type="checkbox"/> 12V Electrical<input type="checkbox"/> Compliance<input type="checkbox"/> Pull Out Beds<input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed	YOUR NEXT SERVICE IS DUE AT THE EARLIER OF DATE: / / KMS:
JARSA STAMP	

70,000KM / 7 YEAR SERVICE

THIS RV HAS BEEN THOROUGHLY CHECKED IN ACCORDANCE WITH THE JAYCO SERVICE RECOMMENDATION

JARSA	DATE OF SERVICE / /	SIGNED
ANNUAL SERVICE CHECKLIST <ul style="list-style-type: none"><input type="checkbox"/> Travel components<input type="checkbox"/> Major appliances<input type="checkbox"/> 240v electrical<input type="checkbox"/> Plumbing system<input type="checkbox"/> Gas system<input type="checkbox"/> Slide out system<input type="checkbox"/> Furniture<input type="checkbox"/> External fittings<input type="checkbox"/> Roof alignment<input type="checkbox"/> Camper wind up system<input type="checkbox"/> Moisture test<input type="checkbox"/> External seals<input type="checkbox"/> 12V Electrical<input type="checkbox"/> Compliance<input type="checkbox"/> Pull Out Beds<input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed		YOUR NEXT SERVICE IS DUE AT THE EARLIER OF DATE: / / KMS:
JARSA STAMP		

80,000KM / 8 YEAR SERVICE



THIS RV HAS BEEN THOROUGHLY CHECKED IN ACCORDANCE WITH THE JAYCO SERVICE RECOMMENDATION

JARSA	DATE OF SERVICE / /	SIGNED
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ANNUAL SERVICE CHECKLIST <ul style="list-style-type: none"><input type="checkbox"/> Travel components<input type="checkbox"/> Major appliances<input type="checkbox"/> 240v electrical<input type="checkbox"/> Plumbing system<input type="checkbox"/> Gas system<input type="checkbox"/> Slide out system<input type="checkbox"/> Furniture<input type="checkbox"/> External fittings<input type="checkbox"/> Roof alignment<input type="checkbox"/> Camper wind up system<input type="checkbox"/> Moisture test<input type="checkbox"/> External seals<input type="checkbox"/> 12V Electrical<input type="checkbox"/> Compliance<input type="checkbox"/> Pull Out Beds<input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed	YOUR NEXT SERVICE IS DUE AT THE EARLIER OF DATE: / / KMS:
JARSA STAMP	

90,000KM / 9 YEAR SERVICE

THIS RV HAS BEEN THOROUGHLY CHECKED IN ACCORDANCE WITH THE JAYCO SERVICE RECOMMENDATION

JARSA	DATE OF SERVICE / /	SIGNED
ANNUAL SERVICE CHECKLIST <ul style="list-style-type: none"><input type="checkbox"/> Travel components<input type="checkbox"/> Major appliances<input type="checkbox"/> 240v electrical<input type="checkbox"/> Plumbing system<input type="checkbox"/> Gas system<input type="checkbox"/> Slide out system<input type="checkbox"/> Furniture<input type="checkbox"/> External fittings<input type="checkbox"/> Roof alignment<input type="checkbox"/> Camper wind up system<input type="checkbox"/> Moisture test<input type="checkbox"/> External seals<input type="checkbox"/> 12V Electrical<input type="checkbox"/> Compliance<input type="checkbox"/> Pull Out Beds<input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed		YOUR NEXT SERVICE IS DUE AT THE EARLIER OF DATE: / / KMS:
JARSA STAMP		

100,000KM / 10 YEAR SERVICE



THIS RV HAS BEEN THOROUGHLY CHECKED IN ACCORDANCE WITH THE JAYCO SERVICE RECOMMENDATION

JARSA	DATE OF SERVICE / /	SIGNED
ANNUAL SERVICE CHECKLIST <ul style="list-style-type: none"><input type="checkbox"/> Travel components<input type="checkbox"/> Major appliances<input type="checkbox"/> 240v electrical<input type="checkbox"/> Plumbing system<input type="checkbox"/> Gas system<input type="checkbox"/> Slide out system<input type="checkbox"/> Furniture<input type="checkbox"/> External fittings<input type="checkbox"/> Roof alignment<input type="checkbox"/> Camper wind up system<input type="checkbox"/> Moisture test<input type="checkbox"/> External seals<input type="checkbox"/> 12V Electrical<input type="checkbox"/> Compliance<input type="checkbox"/> Pull Out Beds<input type="checkbox"/> Any outstanding campaigns or recall actions have been checked and addressed		YOUR NEXT SERVICE IS DUE AT THE EARLIER OF DATE: / / KMS:
		JARSA STAMP

JAYCO.COM.AU | 1300 JAYCO RV

Date of Publication: June 2025

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